

COSE Health and Wellness Trust

Quick Contacts and Resources

Type of Question	Contact Information	
	(Also shown on employer's invoice)	
Medical Mutual billing and enrollment	Medical Mutual Attention: Membership Department cc: 6200 2060 East Ninth Street Cleveland, OH 44115-1355	Fax: 1-419-473-7285
		Email: MemApps@MedMutual.com
Governance of the COSE MEWA	COSE Health And Wellness Trust 1240 Huron Road, Suite 300 Cleveland, OH 44115-1717	Phone: 1-216-592-2404
		Web: COSEMEWA.com
COSE Membership Benefits (other than MEWA benefits)	COSE Customer Service	
	Phone: 1-216-592-2222	Fax: 1-866-553-5427
	Email: MemberServices@COSE.org	
Renewal or benefit plans	Your broker, or if no broker: COSE Medical Mutual Benefits Group	
	Phone: 1-440-878-5930	Email: COSEBenefits@MedMutual.com
	Toll Free: 1-888-310-6262	Fax: 1-440-878-5946
COBRA Eligibility and Regulations Medical Mutual offers wide range of COBRA administrative services, including: <ul style="list-style-type: none"> ▪ Standard General Notice distribution for all newly covered employees and spouses ▪ Qualifying event administration ▪ Election processing ▪ Premium and bill collection ▪ Eligibility reporting to client or health plan ▪ COBRA termination processing ▪ Participant support and transition assistance 	COBRA Options—brought to you by Medical Mutual	
	Phone: 1-833-232-4680	Fax: 1-855-778-9836
	Email: COBRAOptionsEmployer@healthaccountsservices.com	
Services or assistance —Claim information, identification cards and benefit books	Medical Mutual Customer Care Center	Web: MedMutual.com
	Phone: 1-216-687-7444	Toll Free: 1-800-362-7100
Dental Coverage	Phone: 1-800-752-1547	Web: Dentemax.com
Vision Coverage	Phone: 1-800-877-7195	Web: VSP.com
Prescription (Rx) Benefits	Contact your Medical Mutual Customer Care Specialist for questions about covered services or assistance with claim information, identification cards and benefit books. For prescription drug benefits and pricing information, contact Express Scripts at 1-800-206-4005.	
	Web: MedMutual.com	
Life, Disability and Indemnity Benefits	Contact your broker, your COSE Sales Representative or MedMutual Life for information about life insurance and disability coverage.	Claims Inquiries Phone: 1-866-925-2542
		MedMutual Life Sales Phone: 1-440-878-5930